

Factsheet

Hotel Amenities

Nightly turndown service; little chocolates at your bedside; live music on the lobby's baby grand piano. The kind of undistracted, unmatched service you can experience only in a boutique hotel with just 64 rooms.

- Spa Magnolia full service spa with seven treatment rooms
- Catalano Restaurant & Cicchetti Bar
- Fitness centre & infrared sauna
- 1,073 sq.ft. of Meeting and Banquet space
- Complimentary 24-hour business centre
- Complimentary local phone calls & faxes at front desk
- Valet parking
- Laundry & dry cleaning service
- Services of a friendly and knowledgeable concierge team

Guest Rooms

64 luxurious European-inspired guest rooms with the following amenities and features:

- Fresh fruit & bottled water, nightly turndown service, bedside chocolates, daily newspaper and room service
- Two-poster beds dressed in deluxe duvets and feather pillows
- Opulent bathrooms featuring marble floors, glass walk-in showers, and delightfully deep soaker tubs
- Plush bathrobes & luxurious toiletries
- Large desks
- Cordless speaker phones at desk and bedside
- Bedside phone including alarm clock/radio, iPhone/iPod player, and smart phone charging connections
- Complimentary high-speed Internet (wired & Wi-Fi)
- Flat-screen TVs
- Wet bar & refrigerator with cream & milk for your coffee or tea
- Coffee maker and imported coffee & fine teas
- Iron/board, hairdryer, umbrella
- In-room safes
- Well-lit vanity mirrors in all rooms

Superior Room

- Located on the second to fifth floors, 300 square feet
- Available with one Queen, one King or two Queen Beds
- 2 rooms are wheel chair accessible
- 8 with one queen bed, 14 with one king bed & 14 with two queen beds



Corner Rooms

- Located on the second to fifth floors
- 375-395 square feet and two walls with floor to ceiling windows
- 5 Deluxe Corners with one king
- 1 Deluxe Corners with two queens
- 4 Signature Corners with 1 king bed boasting our signature view of the Parliament Buildings and inner harbour

Diamond Rooms

- Located on the sixth and seventh floors, 300 square feet
- Featuring gas fireplace
- Diamond City View; 7 with one king & 1 with two queen beds
- Diamond Harbour View, 7 with one king bed & 1 with two queen beds
- 2 Diamond Signature Rooms with 1 king bed & boasting our signature view of the Parliament Buildings and inner harbour

Meeting Rooms and Business Services

Pre-function space and bar area for reception or buffet set-up and three stylish rooms cover 1,073 square feet, with the largest room accommodating up to 60 people.

<u>The Magnolia Room</u>: At 408 square feet, the Magnolia Room can accommodate up to 33 people reception-style, 25 boardroom-style, or 50 theatre-style.

- Built-in LCD projector and screen
- Multi-line speakerphone
- Built-in sound system
- Built-in bar and food counter
- Natural light from our vaulted windows

<u>The Orchid Boardroom</u>: Ideal for groups of 10 people, the Orchid Boardroom (309 square feet) is a comfortable location for smaller meetings or breakout sessions in a private space.

- Built-in LCD projector and screen
- Permanent boardroom table
- Floor-to-ceiling windows

<u>The Yarrow Room</u>: The chic Yarrow Room (356 square feet) is best suited for groups of 15-30 people. It's an excellent space for small team meetings or an intimate gathering where catering is needed.

- Built-in LCD projector and screen
- Natural light from our vaulted windows



Awards

From Condé Nast Traveler, to Trip Advisor, to AAA - our awards reflect the level of excellence we strive to deliver for every guest as part of their luxury boutique hotel experience. Many of these awards came about as a direct result of the kind words and actions of our past guests.

- Forbes Travel Guide
 - o 2016 Four Stars
 - o 2015 Four Stars
 - o 2014 Four Stars
- Travel & Leisure Reader's Survey
 - o 2016 #7 "The 10 Best City Hotels in Canada"
- Condé Nast Traveler Reader's Choice
 - 2016 #2 "Top Hotel in Canada" excluding Vancouver
 - o 2015 #4 "Top Hotel in Canada" excluding Vancouver
 - o 2014 number 3 best hotel in Western Canada
 - o 2013 number 10 best hotel in Western Canada
 - o 2013 number 10 best business travel hotel in the world
- <u>Trip Advisor Travelers' Choice Awards</u>
 - 2011 2016 Travelers' Choice Awards Trip Advisor readers selected Magnolia Hotel & Spa as a Top 10 Luxury Hotel in Canada
- <u>4 Diamond AAA / CAA Awards</u>
 - Magnolia Hotel & Spa has been awarded the prestigious 4 Diamond Hotel Award for 145 consecutive years from 1999 – 2016. Only 4.8 percent of the 31,000 lodgings approved by AAA make the Four Diamond list.
- <u>Condé Nast Johansens' 2012 2016 recommended hotels</u>
- US News & World Report
 - Best Hotels in Victoria & Vancouver Island No 5
 - Best British Columbia Hotels No 19
- Andrew Harper
 - o 2008 2016 recommended hotel
- Green Key Eco-Rating Program
 - o 2010 2016 4-Green Key designation presented by the Hotel Association of Canada
- Where Canada's Best New Restaurants
 - o 2013 number 9 Catalano Restaurant and Cicchetti Bar
- Northwest Meetings & Events
 - o 2013 Best small hotel with Meeting & Event Space (less than 200 rooms)
- <u>Victoria Real Estate Board</u>
 - 1999 Commercial Building Award for Excellence