

The MAGNOLIA

HOTEL & SPA

Frequently Asked Questions

General Description: Victoria's newest luxury hotel offers full service facilities and an Aveda Lifestyle Spa. Located in the heart of Victoria and just steps to the Inner Harbour, seaplanes and the Victoria Clipper, it is close to all major attractions. Only 64 rooms permit all guests to enjoy the staff's personal service and attention to detail. Many of the rooms boast harbour views and fireplaces and all rooms have duvets, over-sized desks, wet bars and deep soaker tubs with separate shower. The hotel's central location and distinctive style caters to all travelers, from honeymooning couples and corporate clients to incentive travelers or small upscale groups.

Location: Situated in Victoria's Inner Harbour area, the hotel is within easy walking distance to most major sites, attractions, shops, services and dining. It is one block from the Victoria Convention Centre, two blocks to the Parliament Building, three blocks from the Victoria Clipper and just steps to the harbour sea plane docks.

Size: Seven floors with elevators and 64 elegantly appointed, air conditioned rooms.

Complimentary Services: Nightly turndown service in Diamond Level rooms, with turndown service available upon request in other rooms. Luxury amenities, fitness room, high speed internet in all rooms, coffee/tea, newspaper, complimentary continental breakfast, bathrobes, local phone calls and passes to YMCA.

On-Site Facilities: Spa Magnolia, Prime Steakhouse & Lounge, full service front desk, 3 meeting rooms with a capacity of 8 to 50 people, handicapped facilities, jogging track, non-smoking rooms, sauna, in-room high speed dataport.

All rooms feature: Air conditioning, alarm clock, private bath with deep soaker tub, separate shower, coffee maker, direct dial telephone, hairdryer, bathrobes, radio, complimentary high speed internet. Iron and ironing board, connecting rooms and in-room movies are provided for a fee.

Elegantly Decorated Guest Rooms: Available with Queen, King beds, handicap facilities, bay, city or courtyard views, complimentary high speed internet, color cable TV and wet bar.

Diamond Floor Rooms: Feature 2 Queen bed or 1 King bed with spacious accommodations on the 6th and 7th floors with floor to ceiling windows, fireplace, mini bar, refrigerator, color cable TV, soundproofing, sprinkler system, wet bar, bay, city or sea views and complimentary turndown service and high speed internet. Corner units are available.

Media Contact:

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Superior Room: 1 Queen or 1 King bed in spacious, elegantly decorated corner room, with fireplace, refrigerator, soundproofing, color cable TV, wet bar, city or inner harbour views and complimentary high speed Internet.

Room Service: available from 11:30 a.m. -10:30 p.m.

On-Site Services: Babysitting/childcare, baggage hold, business services, safety deposit boxes, laundry/valet, maid service, travelers cheques cashed, tour desk. The small fitness center has a treadmill, elliptical trainer, stationary bike, free weights and Dyna bands.

Dining: The Magnolia Hotel & Spa is pleased to offer guests a complimentary continental breakfast, as well as full service dining for lunch and dinner at Prime Steakhouse & Lounge. In addition to fabulous steak, Prime offers a selection of seafood, chicken and pasta dishes, accompanied by delicious seasonal vegetables.

Spa: Aveda therapists in Spa Magnolia create luxurious, personalized treatments for facials, manicures, pedicures, massages, hydrotherapy and body wraps.

Lobby: 24 hour front desk service in an elegant setting, featuring a gold leaf ceiling, mahogany paneled walls, cozy fireplace and plush furniture.

Nearby Attractions: Boating, bicycle rentals, gymnasium (complimentary YMCA facility use available within walking distance from property), health club, fishing, sightseeing tours, sailing, racquetball/squash, scuba diving, jogging track and tennis courts. Numerous art galleries, world-class museums and gardens, and entertainment are just a stroll away.

Off-Site Facilities: Barber/beauty shop, beach, coffee shop, gift shops, pharmacy, florist, boutiques, duty free shop and cabaret.

Check-In: 4:00 p.m.

Check-Out: 12:00 p.m.

Time Zone: PST, GMT -8

Rating: Luxury class property with 4 Diamond AAA rating **Electrical:** Volt 110-120ac/
Driving

Directions:

From BC Ferries Swartz Bay Terminal: Take Pat Bay Highway to city center. Take Douglas Street to Courtney Street and turn right onto Courtney. The Magnolia Hotel is just one block in on the left.

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From the Victoria International Airport (YYJ): Follow Willingdon and Canora Roads out of the airport to McTavish Road, where you will turn left. Turn right onto the Pat Bay Highway and follow to downtown, where it will turn into Blanshard Street. Turn right onto Broughton Street, left on Gordon Street and then left onto Courtney Street.

From Harbour Air, West Coast Air and Kenmore Air Seaplane Terminals: Walk up to Wharf Street, which is above the seaplane terminals. Cross at the pedestrian cross walk, which leads to the corner of Courtney Street. Follow until you get to the hotel two blocks away.

From the Coho - Blackball transport Ferry from Port Angeles, WA: Turn left onto Belleville Street, left at Government Street, and right at Courtney Street.

Parking: Secure covered valet parking is available.

Contact information: 623 Courtney Street, Victoria, B.C. Canada, V8W 1B8

Tel: (250) 381-0999 - Fax: (250) 381-0988

Email: sales@magnoliahotel.com

Reservations: 1-877-MAGNOLIA (624-6654)

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